

## **Cancellation Policy**

In the event that your wedding is cancelled or you are requesting a cancellation of our services, the following cancellation fees apply. Any monies due for refunds will only be refunded back to the account that it was paid by. All cancellations must be given in writing and signed by both parties getting married.

- One year prior to wedding date, a full refund of any monies paid to KJ Floral Design & Events Ltd will be fully refunded.
- Six months prior to wedding date, a full refund of **only the deposit** paid to KJ Floral Design & Events Ltd will be refunded.
- Three months prior to wedding date, a 5% refund of any monies paid to KJ Floral Design & Events Ltd will be refunded. This is because we would have already incurred some costs prior to your wedding.
- Four weeks prior to wedding date, no monies paid to KJ Floral Design & Events Ltd will be refunded. As we only book one wedding a day this is not reasonable notice for us to book any other events in and will not be able to recover any costs we have incurred.